

Quality and Environmental Policies

Quality Policy

The Quality Manual defines the policy and quality control systems to ensure that all products conform to the customer drawings, specifications, and other contractual requirements.

The management and employees have a total commitment to achieve this through a Quality programme which involves total organisation participation, failure prevention analysis with zero defect objectives and consistent re-investment in new plant, technology, and people. Customer satisfaction is assured through a policy of continual improvement sustained through management review of the Quality Management System, training, and quality objectives. KPI's have been established and are stated in the Business Plan to monitor achievement of objectives.

Environmental Policy

As a responsible company it is recognised that the protection of the environment forms an integral part of the business objectives and is a primary responsibility of line management at all levels.

- Regular assessment of environmental impacts.
- Based on results of the assessments, set annual objectives and targets for the continual improvement of the company's environmental performance.
- Comply with all relevant environmental legislation and those environmental standards and codes of practice to which it subscribes.
- Introduce appropriate procedures and systems to ensure the prevention of pollution and minimise its use of natural resources.
- Monitoring compliance with regulatory, national and company specific standards and take action to ensure that compliance is maintained.

Shelley Leighio

Operations Manager

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